

**Annual Report 2019-2020**  
**TALL Publisher Liaison Committee**

The TALL Publisher Liaison Committee (PLC) had another productive and active year that was somewhat thwarted by the COVID-19 outbreak.

Late last summer the PLC joined forces with CALL's Vendor Liaison Committee to address the Thomson Reuters account issues. To ensure that the problems we were facing were clearly communicated to Thomson Reuters, the committees held two joint meetings with TR executives armed with detailed problems, lengthy survey results, and suggestions for solutions. As a result of these meetings and subsequently formed working groups, our members received apologies, information, answers, and some solutions from Thomson Reuters that we wouldn't otherwise have received. We would like to single out Joan Rataic-Lang, Co-Chair of the CALL VLC, for her leadership and advocacy on this matter. We appreciate and benefitted from the extra time and effort she dedicated to it.

The PLC had planned a meeting for March 25 with Lexis Nexis Canada to discuss the questions and concerns of TALL members and to hear about LNC's upcoming plans and new products. As in the past, these meetings are a valuable way to provide constructive feedback and learn more about the publishers in a positive environment. Unfortunately, the meeting was postponed due to the COVID-19 shut-down. We will hold the meeting virtually in the Fall.

Other future plans for the PLC include another meeting with Thomson Reuters' for an update on their continued transition to new accounting, shipping, and invoicing systems.

The PLC is made up of members from a cross section of legal organizations including private, government, and academic. This ensures that we can better represent the TALL members when issues arise. The committee's strength is our cooperativeness and dedication to working together to assist the TALL community. I'd like to thank all PLC members for their hard work and expertise. It has been a pleasure working with you.

Yours Respectfully,

Alexia Loumankis, Chair

cc

Danielle Chiang

Yasmin Khan

Catherine MacGregor

Jennifer McNenly

Sanja Petrovic

Judy Singh

Bonnie Wan